

Eat and Sleep with Confidence

VC/m at Ramesys (Hospitality) Ltd

Ramesys (Hospitality) Ltd are leading suppliers of property management and central reservation solutions to hotels and hotel groups. Their integrated solutions include PMS, EPoS, Sales and Catering, Accounts and Online Reservations, and are suited to hotels of all sizes.

Ramesys have been using VC/m since early 2001. Prior to the installation they were relying on a manual system. Releases were not stable and as the customer base grew they decided on a product which would meet their needs.

VC/m manages all the code for their InnTouch system, including the integrated on-line booking module. Their application uses a combination of Java and Caché code (Caché SQL, Caché classes, M/SQL, M-style routines and globals) and the browser interface uses all kinds of web components – html pages, images, script files, etc. In total there are over 11,000 components.

For the developers, one of the greatest benefits of VC/m is the ability to compare the version at a customer site with the latest development version. Being able to see the differences so clearly helps to track down and rectify issues. Furthermore, the information recorded on the change requests enables them to see why each change was made.

Another significant benefit for Ramesys is the formalized release procedure. A new release now goes out smoothly, with far less stress. Judith Grimes, Development Manager of Ramesys, says, “VC/m has given our customers the confidence that we can deliver quality software releases.”

VC/m was crucial to the success of one of Ramesys’ largest projects – data rationalization. 5,100 objects were changed in phase one of the project, with further changes to some of these in the second and third phases. Development, testing and release for all three phases took place concurrently.

For further information on VC/m, please contact:

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The development and support teams at Ramesys work closely together. Some of the developers work primarily from home, using the remote sandbox capabilities of VC/m. This enables them to connect to the office, refresh their sandbox and check work out or in, then disconnect and get on with their development, safe in the knowledge that their work won’t cause a conflict with work which those based at the office are doing.

After check-in, the software is automatically transferred to two large test servers for acceptance testing – one running Windows and one running Unix. After the largest customers have completed their testing, the release is packaged up. The VC/m change requests are used to generate a report of new features and bug fixes. A VC/m installation script is run to install the release on the customers’ servers.