



Scalability & Satisfaction

VC/m at Partners HealthCare

Partners HealthCare, based in Boston, Massachusetts, is an integrated health care delivery system founded in 1994 by Brigham and Women's Hospital and Massachusetts General Hospital. Since then it has become one of the USA's leading integrated health care delivery systems, based on a mission which combines patient care with medical education and research.

Prior to the summer of 2002, Partners HealthCare did not have any configuration management software in place. There were three reasons for introducing a system:

- The increasing complexity of their multi-tiered environment – new development and QA environments were located on separate platforms
- The increasing complexity of their applications – web-based components were being developed in addition to the traditional Caché and Visual Basic components
- A significant increase in the number of developers and users

They thoroughly evaluated a number of products and chose VC/m. None of the competitors offered the precise combination of features which they required – a centralized repository, versioning, process flow, auditing and integration with Caché. VC/m fitted their needs perfectly and also included a connection to Microsoft Visual SourceSafe.

The configuration management team at Partners HealthCare has made extensive use of the API capabilities of VC/m to integrate it with other internal applications such as their bug tracking system. VC/m's browser interface has effectively become a portal from which the developers work.

Larry Williams, Partners Senior Corporate Team Leader, says, "We have a very positive working relationship with George James Software. Despite being trans-Atlantic, we get a fast response to our questions, and many of our suggestions have been implemented in the browser interface."

For further information on VC/m, please contact:

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The Partners software includes hundreds of applications. These have been taken on by VC/m one at a time, working towards the aim of VC/m control over all their development work. With such a complex code base, they are delighted with both the scalability and the auditing capabilities of VC/m. The first two-user license was purchased in August 2002. A small number of development groups piloted it before going fully live. Within a year the number of developers using VC/m had increased to around 30. The final figure is around 100.